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5th Annual Quality Assurance & Accreditation in Higher Education Conference

27 – 29 September 2017, Premier Hotel
OR Tambo, International Airport,
Johannesburg, South Africa

*“Achieving Harmonization of the Region’s Quality Assurance
And Accreditation Systems”*

Speaker Panel

Professor Emmanuel Alois Ngara
Chief Executive Officer
ZIMBABWE COUNCIL FOR HIGHER
EDUCATION

Peter Neema-Abooki
Associate Professor
MAKERERE UNIVERSITY – UGANDA

Thomas Lata
Chief Director: Occupational
Qualifications Management
QUALITY COUNCIL FOR TRADES AND
OCCUPATIONS (QCTO) – SOUTH
AFRICA

Paul Ochieng'
Dean of Students
STRATHMORE UNIVERSITY - KENYA

Mabel Bothasitse
Quality Assurance Specialist
COLLEGE OF DISTANCE AND OPEN
LEARNING - BOTSWANA

Matjata Moteane
Chairperson
COUNCIL ON HIGHER EDUCATION-
LESOTHO

Lisa Cloete
Quality Assurance Manager
UNIVERSITY OF CAPE TOWN – SOUTH
AFRICA

Nadine Kater
General Manager
ASSOCIATION OF ACCOUNTING
TECHNICIANS – SOUTH AFRICA

Arno Hart
Telecommunications Network
Developer
THE TERTIARY EDUCATION AND
RESEARCH NETWORK OF- SOUTH
AFRICA
TENET

Bjørn Stensaker
Research Professor
UNIVERSITY OF OSLO, NORWAY

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AMC
INTERNATIONAL



5th Annual Quality Assurance & Accreditation in Higher Education

27 – 29 September 2017 Premier Hotel O R Tambo International Airport Johannesburg, South Africa

Dear Delegate,

Quality assurance and accreditation professionals are having to adapt to a new world in which disruption of all kinds, not only in the political world, but also in the policy world and through technology development, with shifting the terrain of higher education and presenting new challenges.

In our previous annual quality assurance and accreditation conferences, we have focused on the following:

1. The importance of quality assurance, benchmarking and how to minimise conflict when conducting internal and external reviews
2. We've looked at the need to have quality assurance agencies in institutions of Higher Education
3. The importance of involving student in quality and accreditation issues
4. Tackling issues of quality assurance from research and supervision through linking educators with management strategies
5. Bringing it down to last year's theme which was actualising singular quality assurance mandates in line with a more Pan Africanised Higher Education

Building on the success of this annual event, this year's 5th Annual Quality Assurance and Accreditation in Higher Education Conference aims at achieving harmonisation of the region's quality assurance and accreditation system.

The conference is also focused to bring together representatives of higher educational institutions, accreditation agencies and quality assurance experts to exchange knowledge and best practices on how to build effective quality assurance systems. The program will include plenary sessions with keynote speeches by directors of international quality assurance agencies and workshops on several topics related to accreditation and quality assurance

Benefits of attending:

- Developing a PAQAF is needed to establish quality assurance practices on the African continent
- Fostering trust beyond borders in quality assurance for higher education and to share values related to the growth of internationalization in higher education
- Ensuring cooperation among quality assurance networks and organizations to dissolve boundaries for quality higher education.
- Endeavouring to foster trust beyond borders in higher education quality assurance.



Yours in kind...

Amanda Bokleni
Project Manager - AMC International

Who should attend?

Vice Chancellors
 Principals
 Vice-Principals: Institutional Development and Transformation
 Directors: Quality Assurance and Extension Services
 Directors: Quality Management Institutional Audit
 Institutional Directors: Quality Assurance Managers
 Managers: Unit for Distance Education
 Quality Assurance Officers
 Quality Assurance Coordinators
 Managers: Quality Assurance of Assessment Unit
 Chief Directors
 Deans
 Head of Departments
 Curriculum Directors
 Curriculum Managers
 Academic Services Unit



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Conference Day 1: 27 September 2017

8:00 Registration

9:00 Opening Remarks from the Chairman

Quality Assurance and Accreditation and the Landscape of Higher Education

9:10 Turning to the Back of Evaluation – The International Trend of Development of Quality Assurance in Higher Education and Its Implications to Africa

- The Contested terrain of quality assurance: a theoretical review
- Conceptualisation of quality and quality assurance
- The interplay of globalisation, internationalisation, the state and market forces
- Trends in quality assurance

Paul Ochieng'

Dean of Students - STRATHMORE UNIVERSITY - KENYA

10:00 Harmonisation of regional Economic Community Standards: the pros and cons

- Addressing the challenges that arise from standardising quality processes, policies and procedures
- Adopting and implementing policies that are common throughout
- Mitigating the risks associated with funding
- Developing standard measurements for evaluating the implementation process

Professor Emmanuel Alois Ngara

CEO - ZIMBABWE COUNCIL FOR HIGHER EDUCATION

10:50 Morning Refreshment and Networking Break

11:20 Key considerations for Cross-border Quality Assurance and Accreditation

- providing information and support to higher education institutions
- QA agencies that engage in cross-border quality assurance activities
- Actualising a common quality infrastructure for the continent
- Providing platforms that for participation from various stakeholders

12:10 Striving towards greater cohesive cross-regional and international cooperation

- Creating opportunities for capacity building and development
- The importance of generating support for an African technical regulatory framework
- Actualising a common quality infrastructure for the continent
- Providing platforms that for participation from various stakeholders

1:00 Lunch and Networking Break

Strengthening and Investigating effective ICT policies to better handle the massification of Quality Assurance and Accreditation in Higher Education

2:00 Reviewing the massification of quality assurance and accreditation of higher education with special reference to Africa

- Effects of massification on African Universities
- Institutional Innovative Strategies in Africa
- Use of ICT for Effectiveness and Efficiency

Lisa Cloete

Quality Assurance Manager

UNIVERSITY OF CAPE TOWN – SOUTH AFRICA

2:50 Teaching-Learning and evaluation system

- provision for use of ICT in the enhancement of teaching process
- transparency in admission process
- opportunities for continued academic growth and professional
- programs of teaching and learning cater to individual differences amongst learners

Arno Hart

Telecommunications Network Developer

THE TERTIARY EDUCATION AND RESEARCH NETWORK OF-SOUTH AFRICA - TENET

3:30 Afternoon Refreshment and Networking Break

4:00 Dealing with The Stigma Attached to FET Education by Instilling an Effective QA System

- Evaluating the Importance of An Effective Quality Assurance Management System in Measuring and Improving Teaching & Learning in The FET Sector
- Designing A Quality Assurance System That Directly Links to The Curricula Offered at FET Level
- Evaluating Strategies That Will Aid in Ensuring the Transferability of Credits and Qualifications from FET Colleges to Universities
- Utilizing FET's As a Bridge in Gapping Failures in Basic Education to Create Competent HEI Scholars
- The Implementation and Improvement of a Quality Management System for Skills Development Practices

Thomas Lata

Chief Director: Occupational Qualifications Management

QUALITY COUNCIL FOR TRADES AND OCCUPATIONS (QCTO) – SOUTH AFRICA

4:50 Closing remarks



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Conference Day 2: 28 September 2017

8:15 Registration

9:00 Opening Remarks from the Chairman

Legal Framework of a Pan

African Agenda

9:10 Discussing the plans to implement a Pan-African Quality Assurance and Accreditation Framework

- Evaluating the progress made in establishing the Framework
- Understanding the role of your higher education institution in participating in the process
- Discussing best practices for implementing the Framework in your institution
- Highlighting the implications of improving higher education through such an initiative

Matjata Moteane

*Chairperson - COUNCIL ON HIGHER EDUCATION
LESOTHO*

10:00 Weighing the advantages and challenges presented by a Pan-African system of quality assurance

- Ascertaining the implications on the independence of HEIs
- Assessing the influence of European partners on the development process and what this means for higher education in Africa
- Placing emphasis on the need for communication and training
- Benchmarking against established cohesive collaborations outside the region

10:50 Morning Refreshment and Networking Break

11:20 Highlighting key considerations outlined in the first draft of the African Standards and Guidelines

- Assessing the guidelines and principles proposed in the first draft
- Understanding the need to raise awareness towards the draft

12:10 Assessing the role of private institutions in driving the quality assurance agenda

- Key considerations for establishing common quality assurance processes across the all private institutions
- Minimising the negative impact of increasing enrolments on quality through the participation of private institutions
- Pooling of resources within private institutions to establish a centralised system for quality assurance

Quality Assurance and Accreditation in

E-Learning

1:00 Lunch and Networking Break

2:00 Enhancing Quality and Success in Open Distance Learning Institutions through intermediary and Innovative approaches

- Modifying the teaching system to enhance quality and success
- Increased success through the modified online teaching mode in respect of second year students

Mabel Bothasitse

Quality Assurance Specialist

COLLEGE OF DISTANCE AND OPEN LEARNING - BOTSWANA

2:50 Best Practices in E-learning Quality Assurance and Benchmarks in Higher Education

- Demonstrating quality of online education touching on common areas of program enhancement and administration
- Designing a model for quality system of e-learning
- Comparisons between existing recommendations and practices to assist institutions that offer online education

Peter Neema-Abooki

Associate Professor - MAKERERE UNIVERSITY – UGANDA

3:30 Afternoon Refreshment and Networking Break

3: 50 Panel Discussion: The potential of quality management and assurance for the University future – Reflections on the way forward

4:30 Closing remarks



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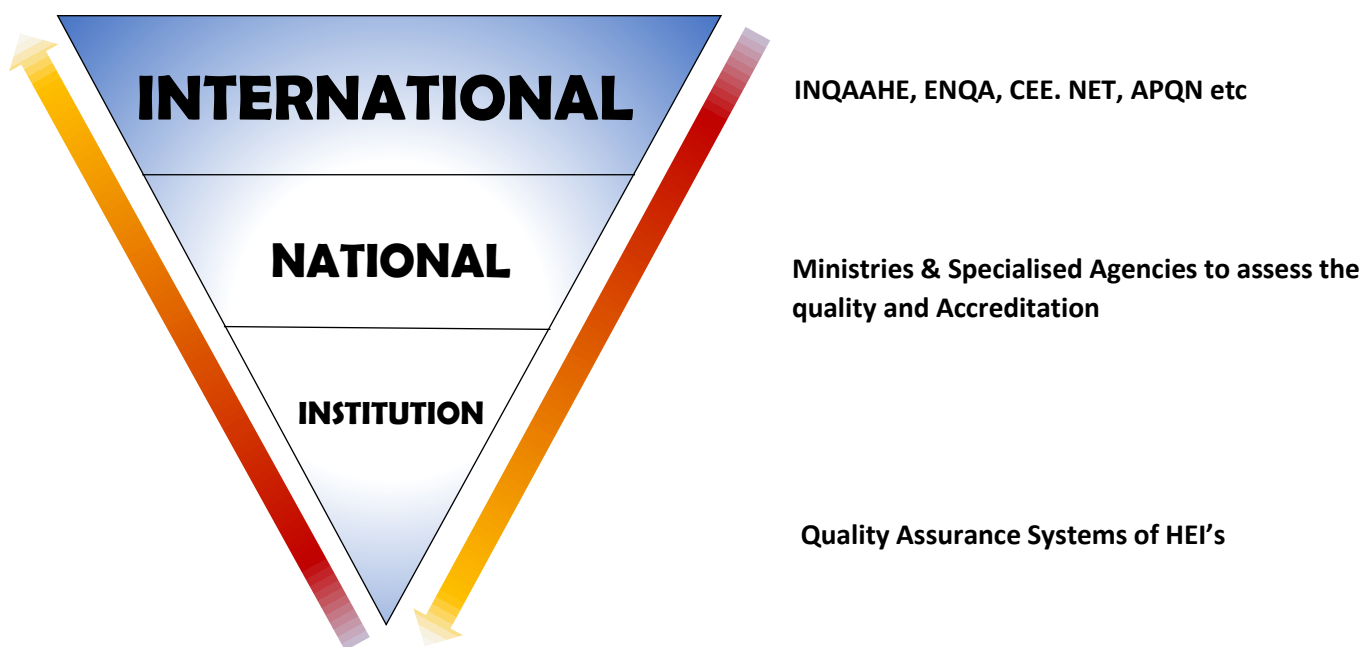
Conference Day 3: 29 September

8:15 Registration

9:00 Opening Remarks from the Workshop Leader

9:10 Workshop: Separating assessment and instructional functions as the first step to adequately and successfully scaling higher education and setting students up to succeed in the modern environment.

3 LEVELS OF QUALITY ASSURANCE IN EDUCATION



Facilitated by:

Bjørn Stensaker - Research Professor - University of Oslo, Norway

EXPERTISE

Qualitative methods in education; Evaluation theory and evaluation research; Organisational theory and analysis; Quality Assurance

PROFESSIONAL INTERESTS

Studies of quality and quality assurance systems in higher education; Evaluation studies, evaluation research; Studies of leadership and management; Change in knowledge organisations

BACKGROUND / EDUCATION

2004: PhD, University of Twente, School of Business Administration, Technology and Public Administration

1993: Cand. Polit., University of Oslo (Political Science)

1988: Diploma in Marketing, Institute for Marketing

1984: Bachelor in business administration, Oppland University College





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Registration Form

Thank you for your interest in the conference. To register, please provide the following information

Delegate(s) Information

1. Dr. /Mr. /Mrs. /Miss:	_____	Email:	_____
Department:	_____	Mobile:	_____
Position:	_____		
2. Dr. /Mr. /Mrs. /Miss:	_____	Email:	_____
Department:	_____	Mobile:	_____
Position:	_____		
3. Dr. /Mr. /Mrs. /Miss:	_____	Email:	_____
Department:	_____	Mobile:	_____
Position:	_____		
4. Dr. /Mr. /Mrs. /Miss:	_____	Email:	_____
Department:	_____	Mobile:	_____
Position:	_____		

Register Me / Us for The Following

1 2 Day Conf. + Workshop Day = R 9 890.00 ex VAT 2 2 Day Conf. only = R7 980.00 ex VAT 3 Workshop Day Only = R5 720.00 ex VAT

NB: Above fees exclude accommodation

Authorization

Signatory must be authorized to sign on behalf of contracting organization

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TERMS AND CONDITIONS

Accepted applications to attend the AMC International conference or training course ("Event") are in every case subject to these terms and conditions:

Payment Terms – Payment is due in full upon completion and return of the registration form. Due to limited conference space we advise early registration and payment by credit card to avoid disappointment. AMC International reserves the right to admit or refuse admission to delegates who have not shown proof of payment of conference fees or not agreed to sign an indemnity form.

Speakers - Views of Speakers at any Conference or Training Course – are their own and do not necessarily reflect the views of AMC International, its employees, agents or contractors.

Delegate Substitutions – Provided the fee has been paid in full, within the time frame as per our terms and conditions, substitutions at no extra charge can be made up to 10 working days, before the start of the Event. (Send notification for any such changes in writing for the attention of the Customer Services Manager at info@amc-intsa.com).

Delegate Cancellations – must be received by AMC International in writing and must be addressed to the Customer Services Manager at info@amc-intsa.com,

- Cancellations received to working days before Event start-date, entitle the cancelling delegate to a full credit of amounts (credit to attend future event – not refund monies) paid to date of cancellation which may only be redeemed against the cost of any future AMC International Event, within one year from date of such cancellation;
- Any cancellations received less than 10 working days before the Event start-date, do not entitle the cancelling delegate to any refund or credit note and the full fee must be paid;
- Non-attendance without written cancellation to the Customer Services Manager is treated as a cancellation with no entitlement to any refund or credit.
- **Speaker Changes** – Occasionally it is necessary for reasons beyond our control to alter the content and timing of the program or the identity of the speakers.
- If AMC International cancels an Event, delegate payments at the date of cancellation will be credited to a AMC International Event (such credit is available for up to one year from the date of cancellation). If AMC International postpones an Event, delegate payments at the postponement date will be credited towards the rescheduled Event. If the delegate is unable to attend the rescheduled Event, the delegate will receive a full credit of amounts paid up to the date of postponement which may only be redeemed against the cost of any future AMC International Event (and such credit will be available for one year from the date of postponement). No cash refunds whatsoever are available for cancellations or postponements.

Indemnity – AMC International is absolved from and indemnified against any loss or damage as a result of substitution, alteration or cancellation/postponement of an Event arising from any cause whatsoever, including, without limitation, any fortuitous event, Act of God, unforeseen occurrence or any other event that renders performance of the Event impracticable or impossible. A "fortuitous event" includes, but is not limited to, war, fire, flood, riot, industrial action, extreme weather or other emergency.

Warranty of Authority – The signatory warrants that he/she has the authority to sign this Application and agrees to be personally liable to AMC International for payments falling due pursuant thereto should such warranty be breached

FIVE WAYS TO REGISTER

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