Botho University

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Experiences from AQRMM

- Well designed Self evaluation tool, very useful check-list for an institution to determine how far they are towards achieving top ratings.
- Free from conflicts of interest that may arise from national quality assurance mechanisms where the institution is peer reviewed by competitors.
- Expose the University and senior regulators from across the continent to each other, and thus helps to create a network of institutions and individuals keen on promoting quality in higher education.
- Opportunity to share best practices and educate all parties involved about different models (that there is not just one way of achieving the quality goal).
- Provides the university with recognition for the good work that it is doing without being dependent on ranking systems that are heavily weighted in favour of better funded international universities.
- Helps create a unifying standard across the continent.
Benefits/Lessons learnt:

- Self actualization through self evaluation done
- Experts feedback
- Gained more confidence in terms of realising that our Internal QA systems are functioning satisfactorily and is at par with other national and international universities in the region and beyond.
- Commendation
  - Strength of the university in Computing and the excellent e-campus facilities available.
  - Excellent and well organised documentation for the Review
  - BU belongs to a new generation of universities.

Recommendations:

- Need to continually improve, introduce novel ideas and courses to meet the growing unmet demands.
- More focus on research - attract funding, also engage the student in increasing student research output.
- Collaboration with other universities and communities.
- Intensify efforts to engage with industries
Follow up actions:

- Introduced new courses such as Mobile Computing, Network Security in the area of Computing, Health Information Management and Accounting, Finance, LePAP
- Research: trainings to build capacity for conducting research, Co-hosted SAQAN conference and continuously hiring more research active staff.
- Efforts in progress to engage with industries.
- Community Engagements:
  - Library donation for 5 school. We donated books, furniture or other necessary material as required by schools
  - Trained 100 street vendors on basics of book keeping and accounting
  - Donated to dignity for girl Hookomela Banana project
  - Trained 50 personnel of Lesotho mounted police on MS Excel
  - Trained 70 teachers from 35 different school from 10 districts of Lesotho on ICT skills.
THANK YOU!

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