The Role of Experts in Verifying the AQRM Survey

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Introduction

• Several Teams of quality experts will be set up that will undertake AQR M Evaluation Missions

• Each team will carry out evaluation missions to two universities from two African countries

• The self-rating of the institutions will be validated by the quality experts through site visits to the respective universities

• The outcome of the AQR M institutional evaluation will be published and disseminated to various stakeholders of the academic community
Main Tasks

- Carefully read and analyse the submitted AQRM Questionnaires and self-rating of the universities
- Discuss with institution’s QA officers for more clarifications
- Make a tour of the university’ campus to inspect buildings, facilities and the overall environment
- Visit classrooms, laboratories, libraries, computer centers to inspect facilities and evaluate the quality of infrastructure and material resources
Main Tasks

Inspection of facilities includes:

- Library and ICT facilities
- Laboratories and workshops
- Lecture halls and class rooms
- Staff offices
- Student support services

- Evaluate the overall academic staff profile (qualifications and rank)

- Inspect relevant documents, as appropriate
Main Tasks

Hold meetings with senior management, academic staff and students to get more information and insight into the university situation

- Courtesy call to the VC and discussion with university senior management
- Meeting with group of students
- Meeting with group of academic staff

- Evaluate internal quality assurance processes of the university
- The evaluation will take into account the AQRM survey questionnaires responses
Main Tasks

- Based on findings, validate the self-rating of the university

- Indicate for each focus area, university self-rating versus team’s rating corresponding the specified reference standards

- Use the checklist of AQRM Standards

- Assign an overall quality rating to the institution

- Oral feedback to the university management on general outcome of the AQRM assessment
Main Tasks

- The quality experts are required to produce and submit electronic copies of the evaluation report.
- The Chair shall guide and coordinate the activities of team members for effective outcome.
- **Use template for AQRM EVALUATION REPORT**
- The evaluation report shall be produced with active contribution of each expert.
Main Tasks

- Provide recommendations for improving quality of the university’s education provision

- On each focus area, make a brief summary of:
  - Institution Strengths
  - Areas of Concern
  - Opportunities for Improvement

THANK YOU